



July 2026 Ward Report – Old Gore Ward

Parishes of: Brampton Abbots with Sollers Hope and Yatton, Brockhampton with Much Fawley, Foy (East), Foy (West), How Caple, Kings Caple, Much Marcle, Upton Bishop and Woolhope

From your local County Councillor: Barry Durkin

Dear Residents

The recent heatwave was certainly a challenge for us all and we need to improve our preparation and ability to cope with high temperatures better. There is more to come so take care and regularly hydrate - just like the World Cup footballers! There are further heatwaves to come over the following weeks, so please take care. Following the closure of the Banks in Leominster the Post Office in the newsagents was also under threat. I was pleased that we have offered space in the former Barclays bank building at Buttercross as a potential temporary home initially rent free. This will allow ongoing work to support a permanent solution and sit alongside the banking hub the Council has established there. While we have all been encouraged to use online banking having a live service is important to our rural communities.

I find it difficult to believe that its 15 years since the council built a new Livestock market, on the roman road at Credenhill. It was an important decision to move the market out of the city centre and release the old site for commercial development. There was lots of opposition at the time, as usual in Herefordshire, but the result I believe was a great improvement with the new market now recognised as one of the busiest in England and Wales being expanded by the auctioneers. The old site supported new retail into the city, and I think has helped Hereford in these challenging times with new modern shops, restaurants, multiplex cinema and Waitrose, to name but a few. The livestock market brings in over 400K per year to the council's revenue account and the increase in business rates on the old site over a million pounds extra together with increased parking income from Garrick Multi-storey car park.

In closing may I invite you all to subscribe to our news updates service.

www.herefordshire.gov.uk/news

Should you need to contact me, please feel free.

Kind regards

Barry

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Council Matters



Herefordshire Council's new Chief Executive and Head of Paid Service, Paul Satoor, will take up the role on Friday 26 June. Mr Satoor takes over from incumbent Chief Executive Paul Walker, who steps down on last Thursday after five years in the role. He wrote to members that he is delighted to share his first Members Update, as our new Chief Executive, for a couple of weeks now getting to meet members, officers and partners. In his first week he has been focused on introductory meetings to inform my political and organisational understanding - and getting the opportunity to get around the county.

He has said that he was pleased to take a tour of the key economic sites and was impressed by the scale and ambition of our projects to help improve transport and growth infrastructure. He continues to reflect that he is "...very pleased to be here and to be joining Herefordshire Council. This is a council with a strong identity, committed members and officers and a real sense of place - and that is what attracted me here"

He also said that he is "...really looking forward to getting to meet you all in person..." To enable this, I have contacted my parish councils to establish the councillors' desire for a face-to-face meeting also with and local businesses. If you know of businesses who would like to have a general meeting, please contact me, so I may arrange a meeting.

He added, "My early priorities are focused on sustaining improvement, strengthening performance and financial resilience, advancing digital modernisation, delivering regeneration and infrastructure projects, deepening partnerships, and strengthening the council's role as place leader for Herefordshire. I'm proud to be joining Herefordshire Council, and excited about what we can achieve together".

[New Herefordshire Council Chief Executive takes up role](#)

Update on Shirehall and HMAG Projects

Herefordshire Council has today, 30 June, updated key stakeholders on progress of the Hereford Museum and Art Gallery (HMAG) and Shirehall projects.

[Update on Shirehall and Hereford Museum & Art Gallery \(HMAG\) Projects](#)

Grants available

Community groups, charities, schools and parish councils across Herefordshire are being encouraged to apply for funding to help improve and protect the county's natural environment.

Community groups invited to apply for grants to boost nature and biodiversity

Approved funding - Crisis and Resilience Fund

Herefordshire Council has approved funding of up to £169,111 through the Crisis and Resilience Fund (CRF) to support local organisations delivering vital help to residents facing financial hardship.

Funding approved for local organisations to support residents through cost of living pressures

Key small-scale building works

A series of key small-scale building works across the county has been unveiled by Herefordshire Council, to improve facilities for the general public, adults needing extra support, and children and young people, and secure and maintain vital assets.

Small capital works across the county to deliver an outsized benefit - improving Council support and services for local people

New grant launched to boost defence and security innovations

A new funding scheme has been launched to support businesses in Herefordshire working in, or developing ideas for, the defence and security sector. The Herefordshire Defence and Security Research and Development Grant will provide financial support for research and product development, helping local businesses to turn ideas into new technologies, services and commercial opportunities

New grant launched to boost defence and security innovation in Herefordshire

Armed Forces flag-raising



Armed Forces flag-raising ceremonies were held across Herefordshire yesterday to mark the beginning of Armed Forces Week and traditionally mark the start of a week-long programme of events leading up to Armed Forces Day. Ceremony's took place in Hereford city centre, the county's five market towns, and at the County Hospital.

[Picture to left is in Hereford City]

Armed Forces Week Flag Raising Events Across Herefordshire

Waste collection fire

Waste collection teams at Herefordshire Council are urging residents to dispose of batteries safely after a fire broke out in one of the county's bin lorries last week

Waste collection crews issue battery disposal warning after bin lorry fire

Hereford Transport Hub

Work on Hereford's new Transport Hub has reached a major milestone, with the project now around 75 per cent complete and on track for an end-of-October opening.

Hereford Transport Hub reaches 75 per cent completion

Herefordshire Council will begin its next round of memorial safety inspections in July as part of its ongoing work to keep cemeteries safe for visitors.

Memorial safety inspections to begin at Herefordshire cemeteries

Free summer holiday activities for children!

Children across the county can look forward to an action-packed summer, as bookings open for Herefordshire Council's Here for Herefordshire holiday activities programme – offering free fun activities and a free healthy meal at every session.

Free summer holiday activities for children – with a free healthy meal at every session!

Military to Business event

Herefordshire Council's Invest in Herefordshire service will be showcasing the county's investment opportunities at a major Military to Business event this month.

Invest in Herefordshire to showcase county's growth potential at Military to Business event

Police - information



Sign up to police alerts, you can choose which areas you want to hear about and what activity is taking place in that area. You'll also hear about positive police action, good news stories and be able to play an active part in helping us with our public appeals.

<https://link.edgепilot.com/s/bb21d405/UARq0VNajkqv1vLf0zKSJQ?u=http://www.neighbourhoodmatters.co.uk/>

Report a crime Police 101 Ext 61216

[Ross on Wye Safer Neighbourhood Team - Neighbourhood Matters](#)



Meet your safer neighbourhood team

Officers can be contacted on the below numbers concerning community issues. To report a crime in progress call 999 and for non emergencies, report online at www.westmercia.police.uk/report. If you are unable to report online, you can contact us via the 101 non-emergency number.



You can read the June newsletter by clicking here - <https://mailchi.mp/westmercia-pcc/pcc-newsletter-june2026-8425907>

Or sign up to receive it regularly and direct into your inbox here - [Newsletters | West Mercia PCC](#)

Public confidence in West Mercia Police is on the rise

According to the results of the PCC's latest perception survey, 81% of people say they have confidence in West Mercia Police – up 2% from last year.

Other results include:

- ✓ 70% believe they would receive a good level of service from the force
- ✓ 58% think West Mercia Police is doing a good or excellent job
- 🚗 Confidence in how roads are policed has jumped by 10%, with 72% of residents now feeling assured
- 👮 Visible policing remains consistent, with more than 1 in 5 residents saying they see an officer or PCSO at least once a week

You can find out more, including the results specific to your area, by clicking on the link below:

[Confidence in West Mercia Police continues to increase | West Mercia PCC](#)

Local Emergency Numbers

Reporting Highway Issues –

Potholes, Defects, and dog poo reporting, blocked gullies, etc. online

If you have a general service request, i.e. if you want to report a pothole etc., please use the link above, or call us, rather than emailing your steward. Using the link or the phone number ensures that the enquiry is dealt with promptly and efficiently. Locality Stewards do not have the resource to be able to deal with service requests via email although of course they are happy to provide general guidance and support to you through email. As always please continue to make use and encourage the use of established reporting methods for any highways defect; online, or using the telephone app – for potholes, dog poo - Telephone customer services on **01432 261 800**.

Please note that Herefordshire Council strongly encourages Balfour Beatty to promote all service requests and queries should be logged via the HC website at Herefordshire Council website - also download the pothole App to help report potholes as you see them.

<https://www.herefordshire.gov.uk/transport-and-highways/maintenance/potholes>

[https://link.edgepilot.com/s/e3b2b34e/ttjzBlvIfEewR-](https://link.edgepilot.com/s/e3b2b34e/ttjzBlvIfEewR-39NN73dA?u=https://myaccount.herefordshire.gov.uk/report-a-pothole)

[39NN73dA?u=https://myaccount.herefordshire.gov.uk/report-a-pothole](https://myaccount.herefordshire.gov.uk/report-a-pothole)

<https://myaccount.herefordshire.gov.uk/report-a-pothole> - or

https://www.herefordshire.gov.uk/info/200196/roads/190/report_problems_on_the_road

Please use the website or call the customer services call handling team. This will help ensure that everything is logged in to the operating system known as CONFIRM where it can be responded to in a timely way.

For all Highway related defects report via:

24hr Phone – 01432 261 800

Website - Click Below

Report a problem



Dedicated Inboxes

Response within 10 working days

Members and Parish Inboxes:

for additional service information

Communities Inbox:

Social Value Support

Gullies

A basic map of known gullies for which Herefordshire Council at:

<https://www.herefordshire.gov.uk/flooding-2/flood-management/3#gulliesmap>.

Gullies are individually marked on the map with latitudes and longitudes being displayed along with a site code, which is used to identify the length of road where the asset is located.

Reporting gullies that need attention:

Report issues with the highway drainage network through the Council's online reporting system at <https://www.herefordshire.gov.uk/roads-1/report-problems-road>.

Issues reported are investigated by the relevant Locality Steward, who assesses the report against the Highway Maintenance Plan in order to determine the level of intervention required. Where necessary a job for a reactive cleanse is then raised and passed to a crew to attend.

Planned Roadworks

For information on current and future planned roadworks by utility companies www.roadworks.org

If you wish to make a claim because of damage to your vehicle.

https://www.herefordshire.gov.uk/info/200196/roads/206/highway_claimsplease use.

Report fly's tippers -

Report illegally dumped rubbish by filling out the official Herefordshire Council Fly Tipping Form. You can also use the council's [Fly Tipping Report App](#). For urgent waste blocking a public road, call 01432 261761

If you spot someone fly-tipping

- ◎ Make a note of any vehicle used, including model, colour and registration number. If it is safe to do so without being seen, take a photograph or video of the activity.
- ◎ Note the fly tippers' clothes, and distinguishing features. If you can hear the fly tippers, take note of anything which was said along with the speakers' accents.
- ◎ Make a note of what they dumped, the location, weather conditions and how far away you were at the time.
- ◎ You may report fly tipping on an app on the website and available for download.

Bins not collected

For info and for helping with constituent enquiries in the future, if any resident goes online and tries to log a missed bin collection the systems are set up to tell you whether there is a problem in your area. Or indeed, if the road hasn't yet been signed off by the collection crew.

This would give an immediate response to the enquiry; this is the correct and quickest route for anyone to find out about their collection or report it as a problem.

[Report a problem with household bins - Herefordshire Council](#)

Report Footpaths issues –

Footpaths and Public Rights of Way

For any PROW (Public Rights of Way) maps or problems, you can report these via the following link on the Herefordshire Council's website: [Report a public right of way problem | Herefordshire](#).

- PROW - PROW@herefordshire.gov.uk
- PROW No – [01432 383 550](tel:01432383550)

Report Fly tipping.

It will be dealt with in a much quicker time frame by either calling the Contact Centre on 01432 261800 or by logging the fly tipping via the council website on the links below as your https://link.edgepilot.com/s/f452e836/Hy5YWk_SgEGkleekL2ROFQ?u=https://www.herefordshire.gov.uk/info/200226/report_a_problem/98/fly_tipping

Flooding: emergency contact details – please share with your networks

Flooded road or highway obstruction: [Report a flood - Herefordshire Council](#) 01432 2618000
By letting us know where and what happened, especially if it hasn't been reported, we and our partners can use the information which may help reduce the future impacts of flooding.

Flood alerts: Flood line 0345 988 1188. Sign up online at www.gov.uk/sign-up-for-flood-warnings to get Flood Warnings from the Environment Agency by phone, email or text message. If you live by a river or stream, keep a watch on current and expected water levels.

Has your property been affected by flooding? – Please share with your networks

Environment Agency: 0800 80 70 60 (24-hours) or visit www.gov.uk/report-an-environmental-incident

Welsh Water: [0800 052 0130](tel:08000520130) (Water emergencies) or [0800 085 3968](tel:08000853968) (Sewer emergencies) or visit www.contact.dwrcymru.com/

Severn Trent water: [0800 783 4444](tel:08007834444) www.stwater.co.uk/in-my-area/check-my-area/

Household incidents contact details – please share with your networks.

Power cut: Call 105 or visit www.powercut105.com

BT phone line issues: www.downdetector.co.uk/status/bt-british-telecom

Gas leak: 0800 111 999 or visit www.wvutilities.co.uk/services/smell-gas

Welsh Water: [0800 052 0130](tel:08000520130) (Water emergencies) or [0800 085 3968](tel:08000853968) (Sewer emergencies) or visit www.contact.dwrcymru.com/

The Citizens Advice Bureau Online at advice@citizensadviceherefordshire.org.uk for initial contact by email. Please also give a contact phone number in case we need to contact you for more information.

Council tax reduction or exemption

You can get money off your Council Tax bill, or even pay nothing, in certain circumstances. A discount or exemption depends on your current situation and circumstances but does not take account of income or savings. If you are on a low income, you may also be able to get help to pay your bill through Council Tax Reduction. We will need to assess your financial and other circumstances to see what help you qualify for.

https://www.herefordshire.gov.uk/info/200146/council_tax/39/council_tax_reduction

Ukraine relief - Local teams continues to organise supplies - details can be found on

<https://www.talkcommunitydirectory.org/ukraine>

<https://www.facebook.com/drivingsuppliestoukraine/>

Community needs contact details – please share with your networks.

Talk Community

Email: Talkcommunitycovidresponse@herefordshire.gov.uk

Telephone: [01432 260027](tel:01432 260027)

The highways maintenance plan – which sets out the council's system of road inspection, maintenance and repairs, including timescales:

https://www.herefordshire.gov.uk/download/downloads/id/5210/highway_maintenance_plan_october_2016.pdf

Litter picking

https://www.herefordshire.gov.uk/download/downloads/id/14134/community_litter_pick_toolkit.pdf

Did you know...?

Parishes Councils have their own inbox for emails which are monitored by teams in the office to ensure cover at all times. If you have an emergency to report, please use **01432 261800** as this is answered 24/7.

To identify road numbers, or to see if publicly maintained or to view Public Rights of Way:

https://www.herefordshire.gov.uk/info/200136/travel_and_transport/716/highways_and_public_rights_of_way_map

You can follow our Twitter feed @HfdsStreets for 24/7 updates for all things highways; or log on to <https://roadworks.org> to see any live traffic incidents as well as current and planned road closures, diversions, traffic restrictions and roadworks.

Toolkits:

Community commissioning

https://www.herefordshire.gov.uk/download/downloads/id/18820/community_commissioning_model_toolkit.pdf

Traffic Regulation Orders

https://www.herefordshire.gov.uk/download/downloads/id/2891/application_toolkit_for_traffic_regulation_orders.pdf

Speed Indicator Devices - SIDs

https://www.herefordshire.gov.uk/download/downloads/id/1859/speed_indicator_device_toolkit.pdf